

Service Partner Programs

FOR END USER CUSTOMERS

At 1ST Source Technology we realize that many companies have invested to develop significant in-house technical expertise. Our unique service partner program allows you to take full advantage of those investments and skills while receiving considerable discounts on your support costs. 1ST Source Technology can augment your staff by providing hands on training for your IT staff to enable them to act as your in-house field service team. Coupled with 1ST Source Technologies remote technical support and on-site spare parts program you could possess the fastest possible response team to deal with any systems problems that may arise.

FOR SERVICE PROVIDERS

1ST Source Technology can help you expand your business. If you find your company missing out on business opportunities because you don't have the expertise or spare parts to support all of the products the prospect has installed, then 1ST Source Technology can help. Our expertise in high availability servers and legacy systems can be used to supplement your existing skills and specialties. 1ST Source Technology can develop customized hands on training programs for your technical staff at minimal cost to you. We can provide remote technical support, a spare parts program and even backup support on-site if needed.

1ST Source Technology provides support on many of the major manufacturers systems including;

HP/Compaq®, SUN®, IBM®, NCR®, Dell®, Cisco®, AT&T®, Tandem®, Pyramid®, Sequent®, SGI®, Fujitsu®, and STK®